

Planning Department

Code Enforcement

- Annual Budget:
\$185,264, 2 FTE's
- What we do
 - 2000 safety/aesthetic complaints/year
 - 10 court cases
 - 170 sign permits
 - 600 business licenses



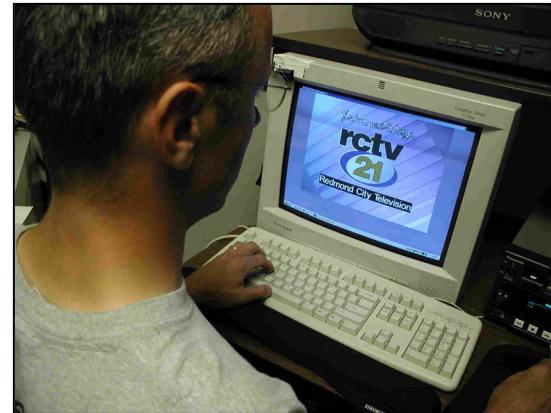
Code Enforcement Issues

- Measures of Success
 - Timely responses
 - Safety/environmental issues resolved
 - City looks maintained
- Issues:
 - Reactive vs. proactive
 - Most complaints aesthetic



Community Affairs

- General Communications



- Transportation Demand Management



General Communications

- Focus—4 X yr
- City Website—1500+ web pages & variety of e-services
- On-going City press & media relations

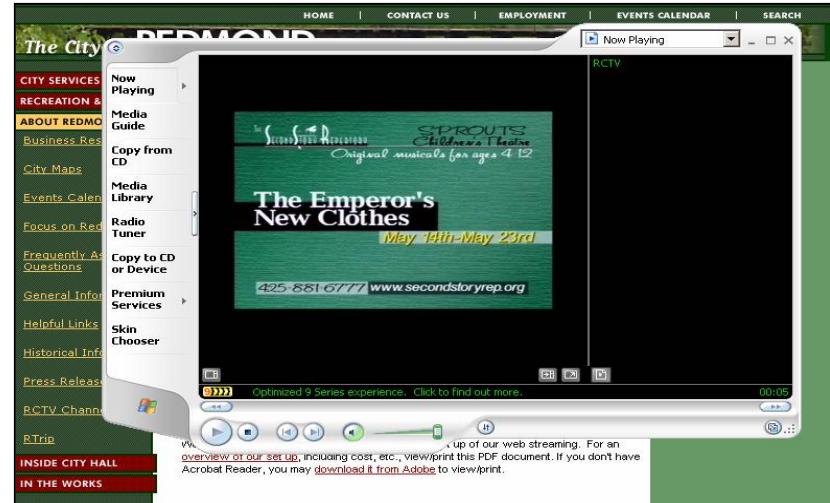


- RCTV channels 21 & 75—
- Citizen meetings
- Special events marketing

Measures of Success

Service to Customers--Gilmore Survey

- 99% citizens believe important to be informed
- all city departments & Council, and extended community



- 87% aware of Focus & 64% regularly read
- 71% aware of RCTV & 42% watch at least once a month
- 38% have visited website

Additional Measures of Success



- High level citizen participation
- Constant growth in demand for services
- Frequent national recognition for effectiveness

Impacts & Issues

- Consolidated print communications & content cuts.
- Reduction in off-site cable production.
- Reduction of web content development.
- Reduction in community meeting support.
- Relied on outside funding sources (unpredictable) to complete products.
- Expanded use of interns.

Transportation Demand Management

On-going Funding

- Manage TDM program for city employees
- TDM element of development review
- Participation in GRTMA
- Limited regional program participation
- TDM/CIP small projects

The screenshot shows a web-based commute calendar for the month of June 2005. The calendar grid includes dates from June 1st to June 30th. A legend at the bottom left indicates that a red square represents a holiday. To the right of the calendar, there is a message about saving the calendar by July 15, 2005, and a note that 0 R-Rewards points were saved for the month. At the bottom, a note states that each month's calendar must be saved separately to record activity. The top of the page features navigation links for RPASS, EMPLOYER PROGRAM, and R-REWARDS COMMUTER CLUB, along with the City of Redmond logo and a trip logo.

Transportation Demand Management—Grant Funding

- Administer State CTR Program (mandated.)
- Short term BTTI projects—RTrip, BROTS, etc.
- Residential TDM program (& other partnering opportunities.)

Measures of Success

- Over 1 million trips reduced
- About 200,000 lbs of pollutants avoided
- 42 new vanpools formed
- Significant increase in carpoolers, transit riders & bicyclist
- GRTMA reputed to be premier TMA in US
- Honored with prestigious awards including Vision 2020 and EPA Clean Air
- All affected CTR employers in compliance
- Effectively leveraged City funds for hundreds of thousands of dollars from TDM partnerships.

Impacts & Issues

- Outside funding partnerships have diminishing support.
- Dependent on one time only funding sources.
- Growth in on-going TDM activities has necessitated reductions of service.

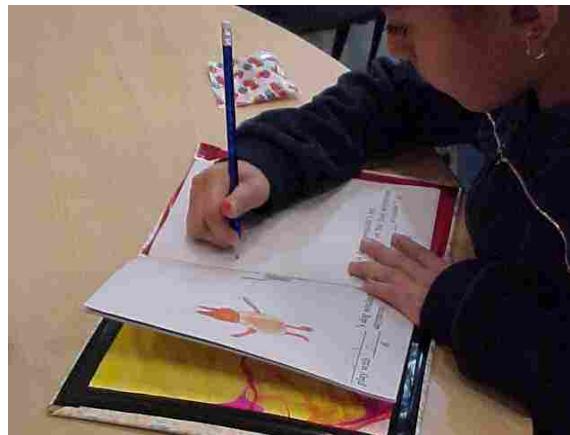
HUMAN SERVICES

Annual Budget

- \$10.01 Per Capita Allocation = \$467,006
- Division Administration, 1.56 FTE = \$155,406

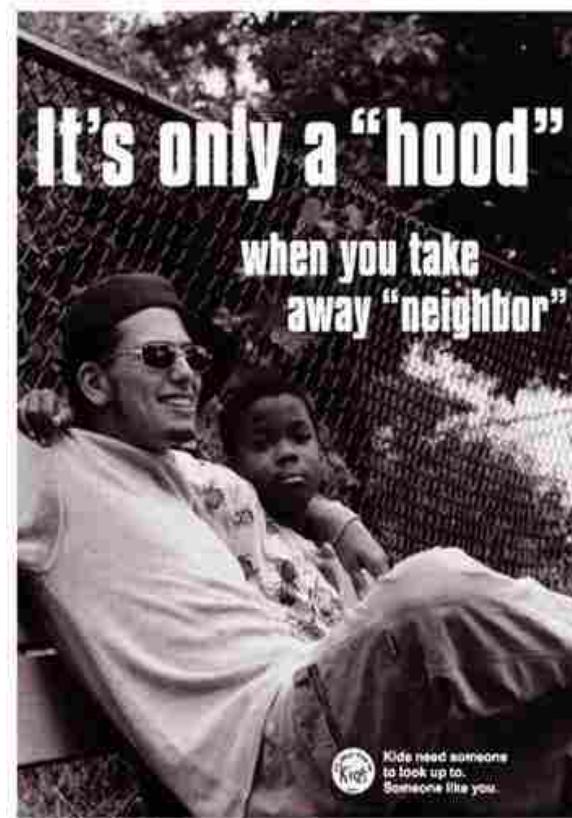
What We Do

- Administer a competitive process to award local non-profit agencies funds to serve vulnerable Redmond residents
- Provide leadership to design and deliver collaborative community responses to local need
- Represent Redmond's interests at regional tables, with an emphasis on those that drive resource allocations.

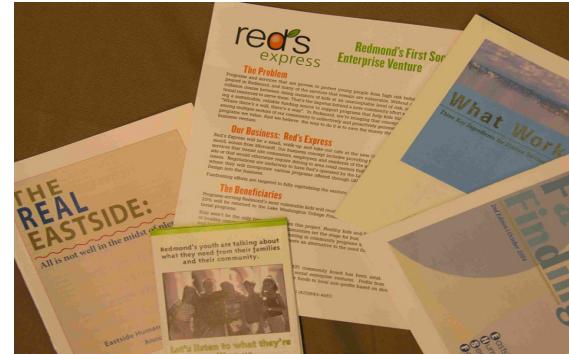


Measures of Success

- Agency reporting of outcomes that document how lives have been positively changed
- The extent to which we have avoided costly unintended consequences from a failure to invest human service funds in areas where prevention is known to pay
- Level of non-city dollars brought into the community to support Redmond residents



Issues



- How to deal with the growing tension and gap between increased demand for services and less dollars available
- How to continue to create new solutions, without a base of funding from which to work
- How to strategically allocate staff time to administer effectively mandated division functions, and also allow for creative problem solving

Three Things That Are Certain

Death.....Taxes.....and

CHANGE

- Planning is about helping communities deal with **CHANGE**
- Change comes in two forms
 - Anticipatedand
 - Unanticipated
- **Policy Planning** Works with the community on both fronts
- Budgeted for 7.25 FTEs/\$902,650

We Work on Many Levels

- Neighborhoods
- Citywide
- Regionally
- Statewide
- Nationally/Internationally



Anticipated Change

Making the Vision Real

- Community Vision/Comp Plan
- Zoning
- Development Regulations
- Regional Activities
- Implementation Actions
- Planning Commission
- Historic Preservation
- Annexations
- Neighborhoods Program
- Legislative Activities
- Trend Analysis



Unanticipated Change

Challenges and Opportunities

- MSDA
- Transit Center/TOD
- Coast Guard Housing
- SCTFs



What Has Been Accomplished



- Rewrite of Comprehensive Plan
- Created/Implemented Neighborhoods Program
- Annexed 149/333 Acres
- Processed 15 Amendments
- Supported 46 Planning Commission Meetings Last Year
- Developed Monitoring Program
- Shifted Resources to Support Needed Special Projects

Impacts and Issues

- Reduced Staff
- Minimized Consultant Support
- Slowed Down Projects and Shifted Staff
 - Comp Plan Update, Grass Lawn and Neighborhoods Program, HCT Strategy/Planning
- Delayed Projects
 - Recovery Planning, Downtown Implementation, Economic Vitality Strategy, Future Trend Monitoring
- Become More Reactive
 - SCTFs, HCT Planning, METRO Planning
- Provided Less Support
 - TMP, GMPC
- Used Free Interns, Relied more on ARCH, and Used Other Resources
- Reduced Training